

ORDER PROCESSING (including Stock Control and Goods Despatch)

KDS Order Processing enables your staff to provide excellent response to your customers. In particular, it takes the drudgery out of the necessary repetitive work in the sales order processing department by providing facilities for the automatic handling of sales orders, from inception to invoice, but always under your control.

Order Picking

KDS Order Processing provides the flexibility needed to reflect individual warehouse operations. Pick either from a picking list or directly from the invoice. Produce pick notes in batches for several orders at a time, or run the print programs as a background job in dialogue with the order entry routines, automatically picking up and printing any orders awaiting pick note print. For the systematic assembly of stock, sort picking notes by bin location and department.

Goods Despatch

Once the order is assembled, confirm picking and record any changes using the despatch registration routine, swapping between batches if necessary and recording any stock shortages or discrepancies for subsequent invoicing.

The screenshot displays two overlapping windows from the KDS software. The top window, titled 'Pick Note Confirmation', shows fields for 'Acct No' (2000 PARE AND RACY), 'Route No' (24 STAFFORD), 'Picked By' (1 JOHN HARRISON), 'Ord No' (100881), 'Del No' (1), 'Disp Seq' (0), and 'Loc No' (1). The bottom window, titled 'Order Lines', shows a table of order items:

Line	Pick Code	Def'd	T/F	Reas	Conf
1	ESMCD640	1	0	0	
	FALL GROTESQUE(AFTER THE GRANME)				
2	K8257902	1	0	0	
	PEN GREEN				
3	5108312	1	0	0	
	WALKER BROTHERS BEST OF				

Despatch Registration header and line detail

Maximise efficiency and the successful completion of deliveries by producing driver waybills, controlling and adjusting routes and drop sequences, registering route despatch and recording proof of delivery. Improve the management of your drivers and fleet by registering tachograph details and entering information regarding mileage, load state, fuel consumption and - if you deal in chilled or frozen goods – temperature.

Invoicing

Reduce invoice handling costs by performing the bulk of the work automatically. At the same time, turn sales into cash more quickly by ensuring that the invoice is sent to the customer as soon as possible, and is clear, correct and in the customer's own currency, encouraging swift turnaround. Further use the invoice to your advantage by directing text to it, perhaps to draw customers' attention to the latest promotions.

Either print invoices to a regular schedule, interactively as part of the order entry routines, or on demand for individual orders, dealing with trade counter invoices separately if required. Automatically pick up credit notes generated within KDS Returns for printing and onward processing.

Transfer completed invoices to KDS Sales Ledger and Microsoft Dynamics AX General Ledger, to open up a host of additional accounting and financial functionality, including invoice and cash processing and credit control.

Warehouse Integration

Reduce administrative costs, achieve greater productivity and maintain accurate real-time stock records by taking advantage of standard KDS integration into sophisticated warehouse technologies such as radio data terminals, voice recognition software and automated conveyor systems.

For example, use radio frequency to download picking notes directly from KDS to a hand-held or hands-free device, then upload confirmation of the pick - in real-time - ensuring that stock records are always up to date and avoiding unnecessary additional administrative burden.

Monitoring and Analysis

Keep on top of any bottlenecks within the warehouse with the Order Manifest report – run it at any time for an instant update on the status of all outstanding orders from awaiting pick note print to invoicing.

When supplying large volumes of goods to an ever-changing market, it is vital to have up-to-date information on performance levels at both a summary and detail level. Measure performance against set targets using the numerous daily, weekly and monthly performance reports, based on the order, invoicing and general statistics automatically collected by KDS as operators progress through the selling cycle.

Key Features

- Produce picking notes on demand or as a background job, or direct them to an RDT or voice activated device
- Full multi-currency compatibility
- Transfer completed invoices to KDS Sales Ledger and Microsoft Dynamics AX General Ledger
- Transfer completed invoices to history for archiving either on or off-line
- Full visibility on status of all orders at all times
- Statistics maintenance for performance monitoring

Related Products and Services

- *KDS Telesales*
- *KDS Sales Ledger*
- *Microsoft Dynamics AX General Ledger*

Integration

- Radio Data Terminals
- Voice recognition software
- Warehouse automation systems
- Barcoding and scanning



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