

## AXIS WEB APPLICATION

Application XML Integration Services (AXIS) enables you to offer your customers or suppliers direct, online access to your inventory and sales order processing systems, anytime, anywhere and from any web-enabled device.

### Security

When ordering over the internet and using interactive website facilities, customer security is paramount. Ensure absolute confidentiality with AXIS's verification process, customer registration and customer log-in procedures.

### On-line Ordering

In today's fast moving commercial environment, customers are becoming ever more demanding. Not only do they expect excellent customer service, but they expect it *now*. Ordering is both simple and flexible. With real-time access to your product file, customers can order products safe in the knowledge that all information shown is complete and up-to-date. Products can be selected using a word search on all or part of the product description, by entry of the product code, barcode scanning, or from selection from a list of favourites. On selection of a product, product availability and customer specific pricing details are displayed.

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### Product Selections

To order a line, change the quantity (if other than 1 is required) and press the the **ORDER** button. The line will be placed in your basket.  
To display further information about the product press the **£** button.

Code	Description	Price	Availability	Quantity
AMCY2304	<a href="#">STAIRWAY TO H-LED ZEP. TRIB*JAP VARIOUS</a> COMPACT DISC	13.420	Stock 2	1 <b>ORDER</b> <b>£</b>
CD3041372	<a href="#">TRIBUTE TO LED ZEP*NO UK*FRECD GREAT WHI</a> COMPACT DISC	7.680	Stock 9	1 <b>ORDER</b> <b>£</b>
CLP720	<a href="#">SONG BECOMES REMIXED LED ZEP TRIBUTE *US</a> COMPACT DISC	10.760	Stock 11	1 <b>ORDER</b> <b>£</b>
K7567832682	<a href="#">EARLY DAYS-BEST OF LED ZEP VOL 1 LED ZEP</a> COMPACT DISC	9.870	Stock 34	1 <b>ORDER</b> <b>£</b>
0671712322	<a href="#">STAIRWAY TO HEAVEN(UNCENSORED) LED ZEPPE</a> MUSIC BOOK	7.680	Stock 4	1 <b>ORDER</b> <b>£</b>

On-line product selection

Full shopping basket functionality enables your customers to add to, amend or empty their shopping basket. At the check out, the full contents of the basket are displayed, including price and quantity. Once submitted, pick up and progress the order automatically from within the KDS Order Processing routines, freeing up both your telesales and administrative resources.

### **Customer Queries**

Improve customer service by enabling registered users to log queries on-line. Automatically pick up and progress such queries as part of the KDS Query Management routines, and allow the customer to follow the progress of their queries on-line until they have reached a satisfactory conclusion.

### **Order Tracking**

With AXIS, your customers can track the progress of individual orders and the status of any back orders, forward orders or returns outstanding in the system. By directly accessing information held in KDS, you can also provide your customers with a detailed breakdown of any outstanding transactions on their account and total amount outstanding. Copy invoices and credit notes are also held on-line for the customer to view or print off for their records.

## Key Features

- Available 24 hours a day, 7 days a week, 365 days a year
- Online customer access to your live product file
- Secure, deployable, reliable and scalable – to grow with your business
- Four levels of operation, according to your needs
- 3rd party integration at all levels
- At the top level comes a fully interactive business to business website
- On-line ordering, query logging and tracking facilities
- Straight-through processing without the need for manual intervention

## Related Products and Services

- *KDS Query Management*
- *KDS Telesales*
- *KDS Order Processing*
- *KDS Returns*



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